

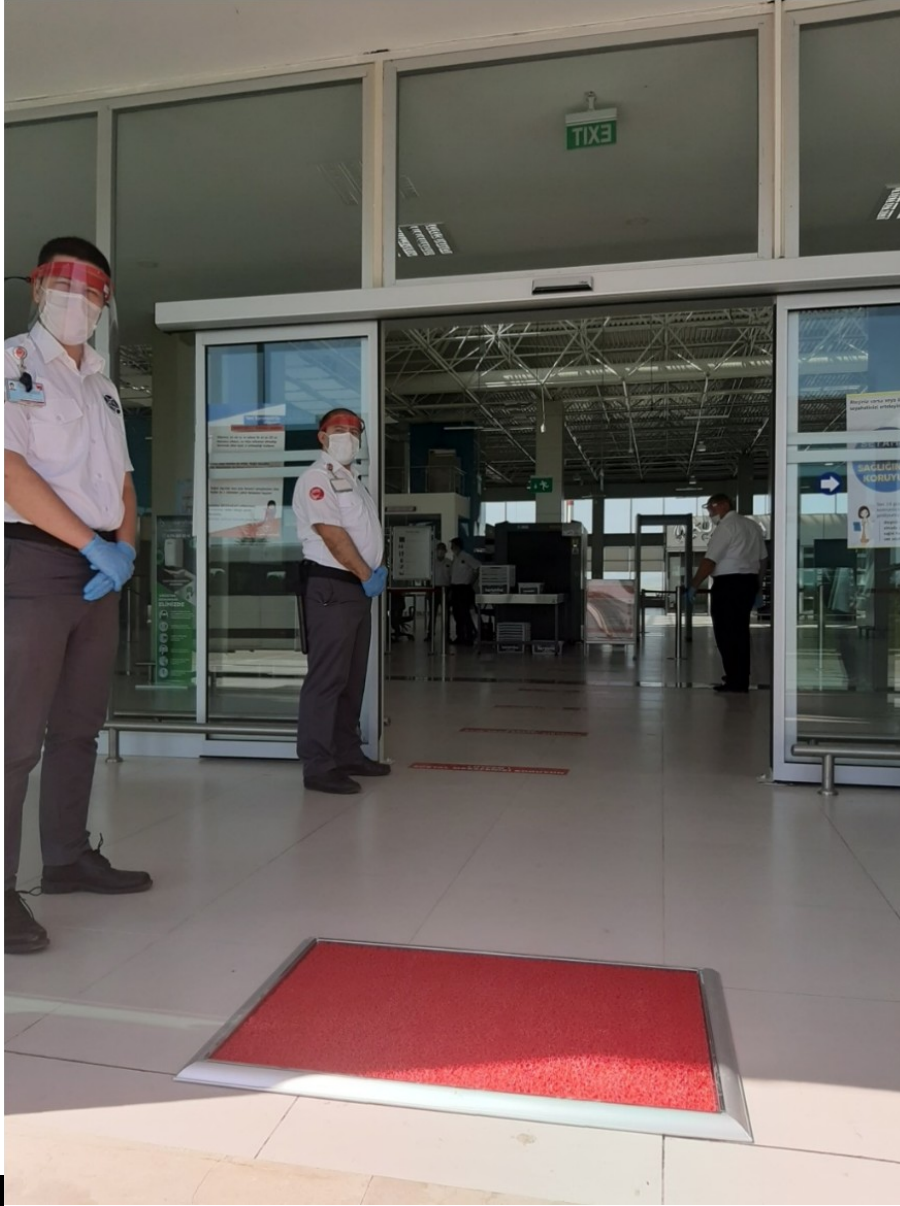
MEASURES TAKEN BY IC İÇTAŞ INTERNATIONAL ZAFER AIRPORT WITH RESPECT TO COVID-19

***We have enhanced the measures that we take for you, our precious passengers and employees.
We can list the measures and precautions that we take in order to ensure a healthier and safer
flight for you as follows:***

- 1) Wearing a mask is mandatory for our passengers and employees arriving at the terminal.
Our passengers are admitted into the terminal after their temperature is taken by the
Healthcare Staff at the entrance.***



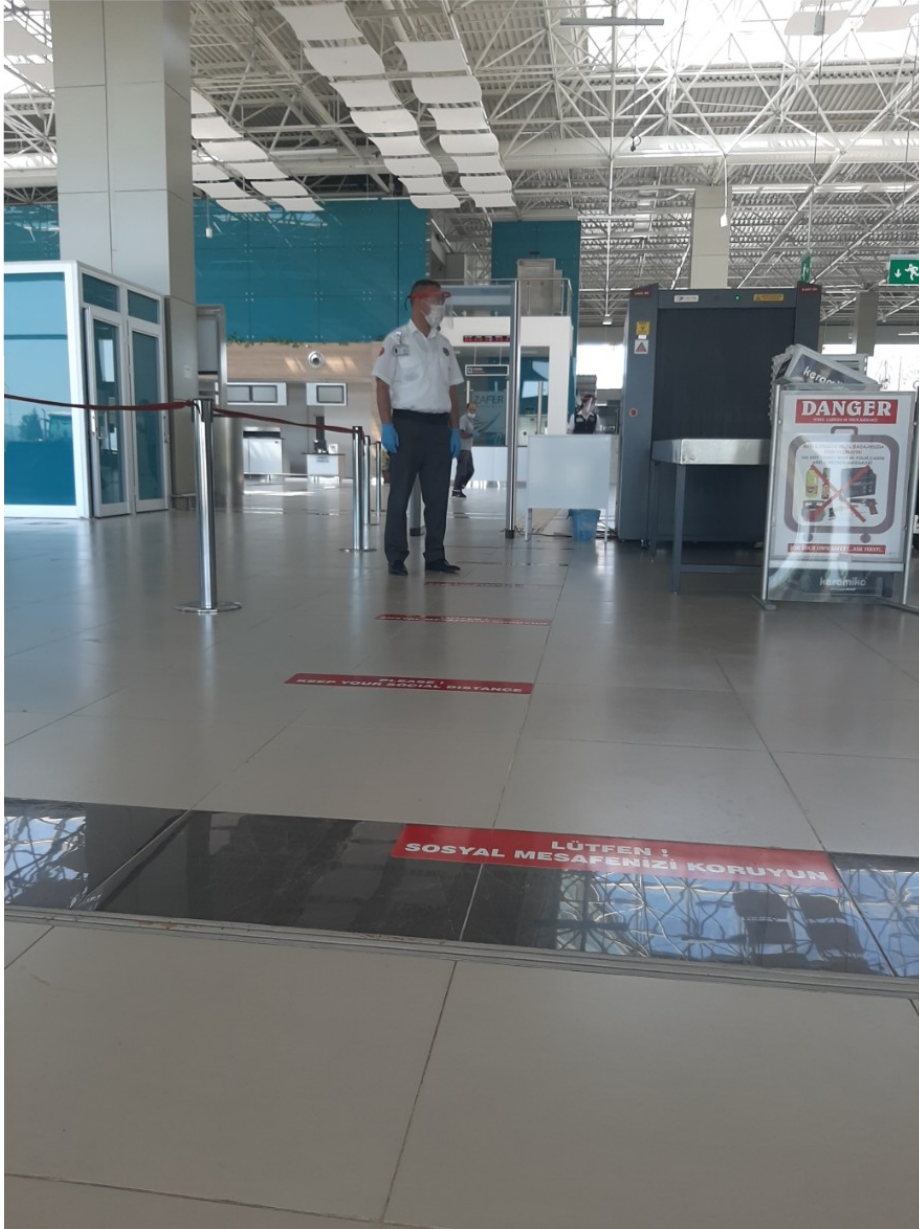
- 2) *The process for taking the temperature is followed by the “Hygiene Mats” located at the entrance and checked on a constant basis.*



- 3) **Hand Disinfectant units with sensors are installed at the Entrance, Information Desk, Check-in Zone, Arrival and Departure Halls and at the WC entrances inside the terminal, and they are refilled on a constant basis**



- 4) **Information is provided through images in Turkish and English, clearly and distinctly indicating the social distancing rules starting right from the passenger entry point.**



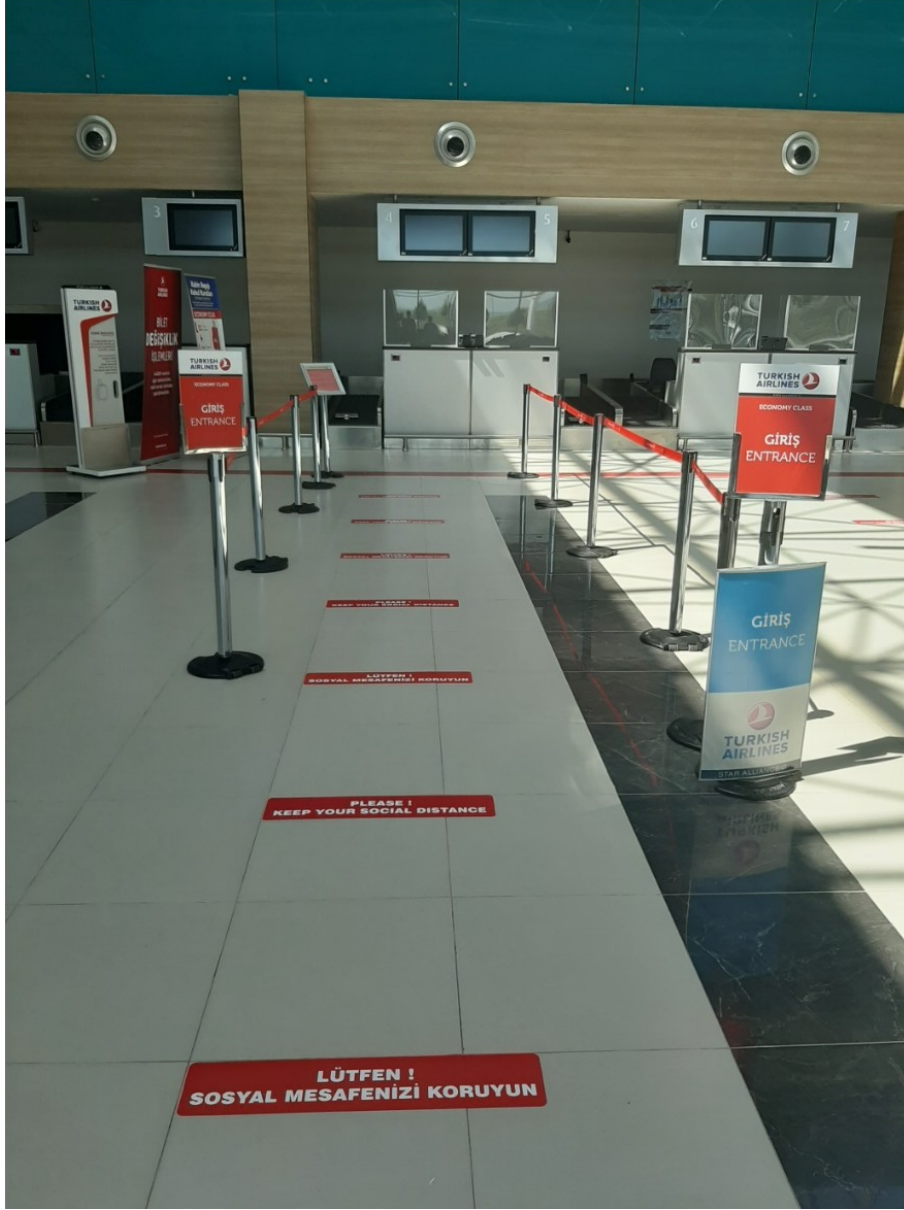
- 5) *Information on social distancing rules is provided through notices in Turkish and English for our passengers, who would like to consult the information desk, as well as our employees.*



6) Information on social distancing rules is provided through notices in Turkish and English in the Departing Halls.



- 7) Information on social distancing rules is provided through notices in Turkish and English at the check-in zone, for luggage delivery and check-in procedures of the passengers.



- 8) *At the Check-in Zone, check-in desks are placed leaving a gap equivalent to the space for one desk in-between, and they are surrounded by plexiglass barriers in order to minimize the contact between the passengers and the employees. The flight card printer is placed on the desk, allowing the passenger to take it directly, without any contact with the staff.*



- 9) *The distance between the seats is enhanced at the passenger waiting halls and arrival and departure halls and the seats are arranged so that there will be vacant seats and social distance will be maintained.*



10) Information on social distancing rules is provided through notices in Turkish and English around the belts, where the passengers will pick their luggage up, at the baggage carousels in the arrival hall.



11) Information on social distancing rules is provided through notices in Turkish and English in the International Lines and Arrivals Halls starting from the gates of entry up to the passport check desks.



12) Capacity of our elevators in use has been limited further, as duly indicated in the notices on social distancing rules in Turkish and English, which are placed inside the elevators.



13) The manual soap dispensers have been removed and replaced by sensor dispensers in WCs for Ladies, Men and People with Disabilities. The soap dispensers are checked and refilled on a constant basis.



14) The capacity has been reduced to ¼ in the Places of Worship / Prayer Rooms and visual notices have been placed to point out to social distancing rules.



In addition to the foregoing:

- **Limitations have been introduced at food and beverages units according to social distancing rules. Seating has been arranged more sparsely.**
- **No contact payments are encouraged.**
- **The cash register and food service sections are surrounded by plexiglass, minimizing the contact between the passengers and the staff.**
- **Staff employed works wearing masks, gloves and face visors.**
- **Trays for belongings are disinfected using 80% alcohol-based disinfectants after use by each and every passenger.**
- **Wet floors, WCs, nursing rooms, prayer rooms, washrooms, check-in desks, and luggage trolleys are disinfected according to the Covid-19 Guide of the Ministry of Health.**
- **Our airport is provided with 100% fresh and clean air.**
- **Air curtains are no longer operable.**
- **Notices indicating the social distancing rules in business areas are given in Turkish and English.**
- **Fight information display systems continuously play videos containing notices on social distancing rules in order to keep our passengers informed.**

- *Information on social distancing and use of masks is provided every 20 minutes in Turkish and English.*
- *Passengers without a mask are not allowed onto the passenger shuttles.*
- *Hand antiseptics are designed in a manner to allow use by the passengers on passenger shuttles and taxis.*
- *Passenger shuttles are disinfected by the firms engaging in passenger transport on a daily basis.*

Best regards.

IC İÇTAŞ INTERNATIONAL ZAFER AIRPORT